



**VERA BAIRD**<sup>QC</sup>  
POLICE & CRIME COMMISSIONER

**POLICE AND CRIME PANEL**

**31st July 2018**

**REPORT OF THE INTERIM CHIEF OF STAFF AND MONITORING OFFICER**

**COMPLAINTS AGAINST THE POLICE AND CRIME COMMISSIONER –  
QUARTERLY REPORT TO JUNE 2018**

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**1. Purpose of the Report**

- 1.1 To provide the Police and Crime Panel with information about the complaints and purported complaints received and every conduct matter recorded by the Monitoring Officer since November 2012.

**2. Background**

- 1.2 The Police and Crime Panel has the statutory role of overseeing all complaints against the PCC and informally resolving non-criminal complaints, as well as criminal complaints or conduct matters that are referred back to the Panel by the Independent Office for Police Complaints (IOPC).
- 2.2 The Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 (the Regulations) make provision regarding the Panel's powers and duties in regard to complaints made about the conduct of the PCC. The aim of the complaints system is to deliver resolution as quickly and effectively as possible for the majority of complainants through local resolution.
- 2.3 In accordance with the Regulations, the Panel is required to maintain suitable arrangements for handling complaints, recording conduct matters where there is an indication that the PCC may have committed a criminal offence and prescribing the manner in which any complaints alleging conduct which constitutes or involves, or appears to constitute or involve, the commission of a criminal offence and conduct matters are handled.
- 2.4 A procedure for dealing with complaints against the PCC was approved by panel members in November 2012 appointing the Chief Executive of the Office of the Police and Crime Commissioner as the Monitoring Officer
- 2.5 In respect of record keeping the panel agreed in this procedure that the Monitoring Officer will keep records of: every complaint and purported complaint received and every conduct matter recorded by the Monitoring Officer. In addition the Monitoring Officer is to report, on a regular basis, the summary details (such as can be reported in public), on the exercise of any and all of these functions to the Police and Crime Panel for monitoring purposes. In this instance there has been one complaint received between April 2018 and June 2018.

<b>Received</b>	<b>Nature of Complaint</b>	<b>Recorded / Action Taken</b>
2nd May 2018	<p>The Complainant wrote to the Chief Constable, stating that he was complaining about him. The Chief Constable referred the matter to the PCC, as by law it is only the PCC who can deal with such matters.</p> <p>The Complainant disagreed with this action and said that the PCC should never have dealt with the matter as it was a complaint to the Chief Constable.</p>	<p>The complaint was not upheld as it was correctly forwarded to the PCC. The Police and Crime Act 2017 states that all expressions of dissatisfaction are regarded as complaints. The complainant was made aware of the legislation and the reasons behind the decisions taken.</p>